Video Relay Services (VRS) is a crucial part of my life as a Deaf Person. It has not only saved me time, but also, my life when I talk to medical professionals and service providers. By lowering the rates, it takes a long time to get a VRS operator. Please think about the 10-15% of the population who will use this service extensively, as well as their families, friends and co-workers. Please bring the Rates up to what it should be in the first place...to ensure top quality sign language interpreters, services and development/research!!

Thank you!